



MISSOURI PUBLIC SERVICE COMMISSION

JOB OPPORTUNITY

INFORMATION TECHNOLOGIST I-II-III-IV

The Missouri Public Service Commission is seeking a self-directed, detail-orientated individual to join our Information Services team as a Helpdesk Technician. This position is based in our Jefferson City office with occasional travel to our St. Louis or Kansas City offices.

This position will be responsible for supporting the agency's computer systems in an active directory network environment. Duties include managing and completing Helpdesk requests; researching, testing and troubleshooting network computer workstations; computer hard-drive imaging and image management; information systems and procedures documentation; and providing management reports. This position will also perform general systems analysis and serve a consulting role giving recommendations for the use of technology to assist the agency and its stakeholders.

Candidates qualifying as an **Information Technologist I** must possess an Associate degree from an accredited college or university with coursework in information technology or computer science. A combination of education from an accredited college or university, information technology certification, and/or related experience may substitute for stated qualifications. The annual salary for an Information Technologist I is \$32,308 - \$36,340.

Candidates qualifying as an **Information Technologist II** must possess one or more years of professional or technical information technology related experience with the State of Missouri or a Bachelor's degree from an accredited college or university with coursework in information technology or computer science. A combination of education from an accredited college or university, information technology certification, and/or related experience may substitute for the stated education. The annual salary for an Information Technologist II is \$37,624 - \$41,116.

Candidates qualifying as an **Information Technologist III** must possess two or more years of professional or technical information technology related experience with the State of Missouri or a Bachelor's degree from an accredited college or university with coursework in information technology or computer science; and, one or more years of information technology related experience. A combination of education from an accredited college or university, information technology certification, and/or related experience may substitute for the stated qualifications. The annual salary for an Information Technologist III is \$41,884 - \$45,892.

Candidates qualifying as an **Information Technologist IV** must possess three or more years of professional or technical information technology related experience with the State of Missouri or a Bachelor's degree from an accredited college or university with coursework in information technology or computer science; and, two or more years of information technology related experience. A combination of education from an accredited college or university, information technology certification, and/or related experience may substitute for the stated qualifications. The annual salary for an Information Technologist IV is \$45,892 - \$56,068.

Preference given to candidates with:

- Proven customer support experience;
- Customer orientation and ability to adapt/respond to different personalities;
- Experience supporting network printers;
- Strong interpersonal skills;
- Exposure to Microsoft server software including Active Directory.

To be considered for this position, please send an application, resume, and a copy of each transcript from all colleges/universities attended by 5:00 pm **April 26, 2019** to: MO Public Service Commission, **Reference Number AD040419**, P.O. Box 360, Jefferson City, Missouri 65102 or via e-mail to pscjobs@psc.mo.gov. For additional information, visit http://psc.mo.gov/General/Career_Opportunities.

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